




ring  
Video Doorbell  
Setup & Installation

## 1 Powering Your Ring


 Charge your Ring Doorbell before installation using the supplied orange cable.

While charging, the circular light on the front of your Ring will let you know the percentage it's charged.

If you have an existing doorbell Ring can run off its existing power supply for a continuous charge (see step 6).

*NOTE: Ring is not compatible with most intercom systems.*

If you **DON'T** have an existing doorbell Ring can run off its built in battery and last 6-12 months between charges.

 If you receive frequent motion events, you may need to charge your Ring more frequently.

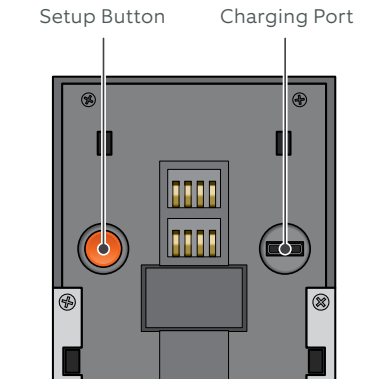
## 2 Getting Ready for Setup

Say "Hello" to the back of your Ring Doorbell

**Setup Button** – You'll be instructed to push the orange **setup button** during the in-app setup (see step 3).

*While in setup mode, the light on the front of your Ring Doorbell will spin.*

**Charging Port** – Plug the orange cable into the **charging port** to charge your Ring Doorbell.



## 3 Step 1

Download the Ring app



The Ring app will walk you through the entire installation process, but if you prefer to reference a hard copy, use this manual.

Visit: [ring.com/app](http://ring.com/app)



Visit the **online setup guide for extra help**

We also have an online guide with videos and tutorials to help you set up and use your Ring Video Doorbell.

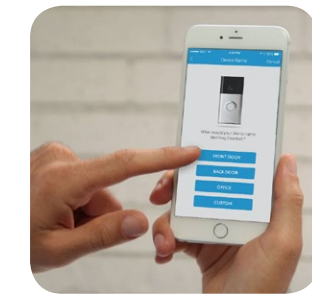
Visit: [ring.com/setup](http://ring.com/setup)

## 4 Step 2


Perform the in-app setup

The Ring app will walk you through this process.

Download the Ring app by visiting [ring.com/app](http://ring.com/app)



Tap the plus sign in the Ring app to set up a new device, and select **Video Doorbell** when prompted.


 Perform in-app setup near your router. **You'll need your network name and Wi-Fi password.**

## 5 Step 3

Push the front button to test video

While **inside near your router**, push the button on the front of your doorbell to see live video in the Ring app. Then, **perform this same test while outside.**



 If video quality is not as good outdoors as it was indoors, you may need to **move your router closer to your door or invest in a Wi-Fi extender.**


Learn more at: [ring.com/extender](http://ring.com/extender)

## 6 Step 4

Remove your existing doorbell (optional)

If you're replacing a wired doorbell, first turn off the power at the breaker. Then, remove your doorbell from the wall, and disconnect the wires.



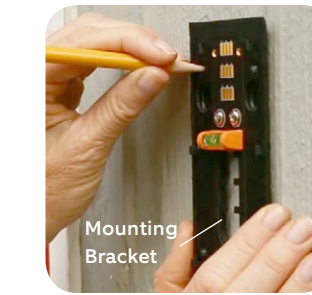
 If your existing doorbell has a diode, you'll need to use the diode included with your Ring Doorbell for installation.



## 7 Step 5

Install the mounting bracket

Take everything that came in the box (along with a power drill if you're installing on **stucco, brick or concrete**), to the spot where you're installing your Ring Doorbell.

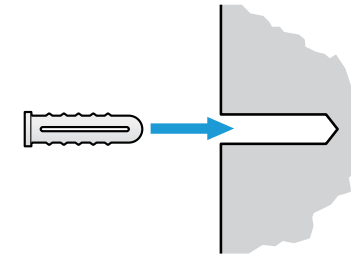


Snap the provided level onto the mounting bracket, and align the bracket accordingly.


Then, **remove the orange tape**, and use the mounting bracket as a template to mark four corner holes for your screws.

## 8 Installing the mounting bracket (continued)

On **stucco, brick or concrete**, install the anchors using the provided drill bit and a power drill before installing the mounting bracket.



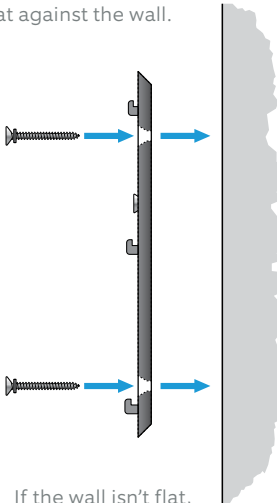
On **wood or siding**, you can skip this part and screw the bracket directly onto your wall.

 If you have one, it may help to use a smaller drill bit to drill pilot holes first.

## Installing the mounting bracket (continued)

10

Drive the screws into the anchors or directly into the wall until they're flush with the mounting bracket and the bracket is flat against the wall.

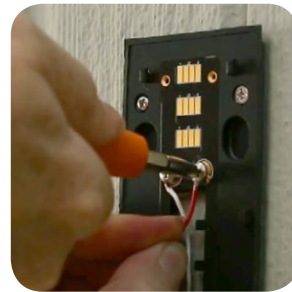


**i** If the wall isn't flat, make sure you don't screw the bracket in so tightly that it bends.

## Step 6

### Connect the wires (optional)

Connect the wires coming out of your wall to the screws on the bracket. Note that **it doesn't matter which wire connects to which screw**.



**i** The wiring must be connected to a transformer with a voltage of **8VAC – 24VAC** and an internal doorbell or resistor.

DC transformers and (therefore) most intercoms are not supported.

11

## **i** How and when to use the diode

If your doorbell is digital (i.e. plays a melody), attach the included diode to the two screws on your bracket.

If it's mechanical (i.e. goes "ding-dong"), **DO NOT** use the diode.



If you have a **digital doorbell**, connecting the diode the wrong way won't do any harm. If your doorbell doesn't ring, just reverse the diode.

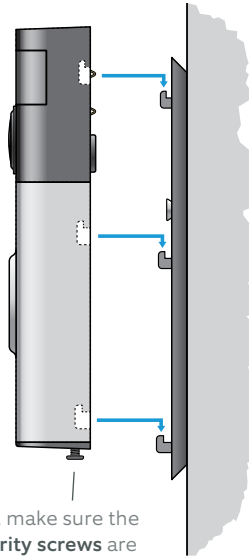
Learn more at [ring.com/diode](http://ring.com/diode)

12

## Step 7

### Attach Ring Doorbell to the bracket

Line up the holes in your Ring Doorbell with the slots on the bracket. **Push firmly towards the wall and then down until you feel a click.**



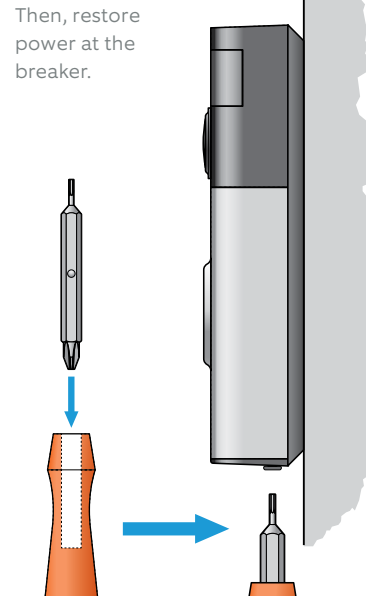
First, make sure the **security screws** are loose.

13

## Step 8

### Secure your Ring Doorbell

Use the star-shaped end of your Ring screwdriver to tighten the **security screws** on the bottom of your Ring Doorbell.



Then, restore power at the breaker.

14

## Ring Light Patterns

The front light on your Ring Doorbell uses a number of patterns to communicate messages.

Here are some common ones:

Wired		White Solid
Front Button Pushed		Blue Spinning
Ring Speaker Enabled		Blue Solid
Charging		Charge Percentage
In Setup Mode		White Spinning
Updating Software		White Flashing

15

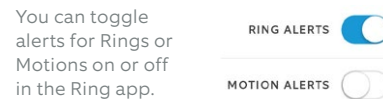
## Answering Your Door



When someone is at your door, you can perform the following actions:

- Disable/enable your microphone
- Mute/unmute your speaker
- Zoom in/out
- Access the Ring Plus menu

Turning alerts on or off:



You can toggle alerts for Rings or Motions on or off in the Ring app.

16

## Need Help?

For additional help, visit: [ring.com/help](http://ring.com/help)

For immediate assistance, we're available 7 days a week at: [help@ring.com](mailto:help@ring.com)

**US 1 800 656 1918**

**UK 01727 263045**

**AU 1 300 205 983**

**NZ +64 9 887 9871**

**Mexico (D.F) 52 55 8526 5445**

**Worldwide +1 310 929 7085**

For a list of all our customer support numbers, visit: [ring.com/callus](http://ring.com/callus)

17

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For best results, use type Li-Ion batteries. Install only new batteries of the same type in your product. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak. Do not mix old and new batteries. Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries. Do not dispose of batteries in fire. Batteries should be recycled or disposed of as per state and local guidelines.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Hereby, Bot Home Automation, declares that this consumer electronic is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at [www.ring.com/DoC.pdf](http://www.ring.com/DoC.pdf).

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids. The device must be charged only within a building in a dry state.

© 2016 Bot Home Automation, Inc. RING, ALWAYS HOME, and CHIME are trademarks of Bot Home Automation, Inc.

1523 26th St.  
Santa Monica, CA  
90404

Last updated: 01/19/18